

# Standing with Ukraine

Webex Field Notice

March 4, 2022

## Introduction

As Chuck Robbins shared, “For 38 years, Cisco has held our core values very deeply – supporting business growth by providing access to technology, building community, ensuring everyone has access to opportunity and leading with empathy.”

Cisco is actively working to support people and organizations of Ukraine in their time of need.

Cisco is offering one free year of Webex Meetings to organizations in Ukraine, and free Calling to Ukraine.

## Providing support for Ukraine

### Webex Meetings is offered to users in Ukraine free of charge.

- Annual Starter and Annual Business plans are included in this offer.
- Promo code will automatically be applied at purchase to receive 100% discount.
- Offer is available to any new users or free users upgrading to a paid plan.
- Customer is required to have a billing address from Ukraine.
- For any existing customers in Ukraine, they'll need to call the Support team to take advantage of this 100% discount to apply to their account.
- After 12 months, customers will be automatically converted to the free plan.

### Calls to Ukraine will be free of charge.

- Any person who has access to a Webex Calling endpoint (including Webex App and supported devices) with Cisco Calling Plans can call any phone number in Ukraine for free.
- Offer includes CCW and CCE customers that have purchased Cisco Calling Plans.
- This offer also includes online plans with calling: Webex Suite - Business (Meet + Call plan) and Call plan.
- No action or setup is required
- Offer starts 3/3/2022

If you have any questions about this offer:

- For technical related questions related to Meetings, please contact Jana Nagyova at [jnagyova@cisco.com](mailto:jnagyova@cisco.com).
- For technical related questions related to Calling, please contact [wxc.pstn.programs@cisco.com](mailto:wxc.pstn.programs@cisco.com).
- For marketing related questions, please contact Niaobh Levestam at [nlevesta@cisco.com](mailto:nlevesta@cisco.com).